



**Western
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Stephen Klionsky, Esq.

August 31, 2005

Ms. Mary L. Cottrell
Secretary
Dept. of Telecommunications & Energy
One South Station
Boston, MA 02110

Re: Docket No. DTE 05-25 - Service Quality Annual Filing

Dear Ms. Cottrell:

This letter provides the response to requests for the information listed below.

With this filing, the Company has completed responding to all of the interrogatories requested by Staff (and intervenors) during this proceeding.

Supplemental Response to DTE-04 Interrogatories dated 08/24/2005
DTE4 – 001-SP01

Very truly yours,

Stephen Klionsky

SK/yv
cc: Service List

Witness: Michael T. Smith
Request from: Department of Telecommunications and Energy

Question:

In the response to DTE 3-2 the Company identified the Customer Outage Hours by circuit, the Customers Affected by circuit; and the Average Customers Served by circuit; Columns 2, 3 and 4 in the following Table 1 reflects the sum of the circuit information. Column 5, 6 and 7 in Table 1 reflect the SAIDI, SAIFI and CAIDI values given the information in Columns 2, 3 and 4.

Table 1: Circuit Information Totals

| Column 1 | Column 2 | Column 3 | Column 4 | Column 5 Formula: [Col 2/Col 4] x 60 SAIDI using circuit totals | Column 6 Formula: Col 3/Col 4 SAIFI using circuit totals |
|----------|--------------------------|-----------------------|--------------------------------|---|--|
| | Customer Outage Hours | Customers Affected | Average Customers Served | | |
| 2001 | 356,019.73 | 177,245 | 208,777 | 102.32 | 0.849 |
| 2002 | 586,302.23 | 258,905 | 212,541 | 165.51 | 1.218 |
| 2003 | 608,967.75 | 223,400 | 212,368 | 172.05 | 1.052 |
| 2004 | 433,637.34 | 195,651 | 219,573 | 118.49 | 0.891 |

- In theory should the sum of individual circuits (as reflected in Columns 2, 3, and 4) equal the Company total values that underlie the Company's system SAIDI, SAIFI and CAIDI values as reflected in the various Service Quality Annual Reports?
- If the answer to (a) is no, please explain why.
- Are the values reflected in Columns 5, 6 and 7 identical to the values reflected in the past and current Service Quality Annual Reports?
- If the answer to (c) is no then explain the reasons for the differences. If part of the explanation is that circuit information is missing from the Company's response to DTE 3-2 then submit a revised response to DTE 3-2.
- If it is necessary to submit a revised response to DTE 3-2 then please create a table similar to Table 1 reflecting revised information.

Response:

This supplemental response is relevant to sub-part (d) of the initial question. WMECO's initial response explained why the values in Columns 5, 6, and 7 were not identical to the values submitted in its past Service Quality Annual Reports. The reason for the differences did not relate to any missing circuit information from its response to Q-DTE 3-002. WMECO now supplements the information provided in response to Q-DTE 3-002 to include the information for circuits with zero SAIDI values. The added information is shown below the yellow line in the spreadsheet attached below.